

CURTISS - WRIGHT

INDUSTRY: Industrial Manufacturing,
Oil & Gas

WEBSITE: curtisswright.com

ABOUT CURTISS-WRIGHT

Curtiss-Wright, founded by aviation pioneers Glenn Curtiss and the Wright brothers, has a rich history of innovation. Originally a leader in aerospace and military technologies, the company has grown into a global industrial manufacturer. Today, Curtiss-Wright produces high-performance valves and other critical components for industries like aerospace, defense, and energy. With a focus on quality and reliability, Curtiss-Wright continues its legacy of excellence and innovation across diverse markets.

From 7 Days to 24 Hours: How Curtiss-Wright Accelerated Production Orders with Xemelgo

OVERVIEW

Curtiss-Wright, a leader in industrial manufacturing with roots in aerospace innovation, implemented an RFID tracking solution to optimize its valve assembly operations. Faced with challenges tracking materials and managing work-in-process (WIP), the company partnered with Xemelgo, Arrowhead, and Zebra Technologies to deploy a comprehensive RFID system. This solution provided real-time visibility, significantly reducing WIP inventory by 90% and shortening order processing times from seven days to 24 hours. The implementation not only streamlined operations and improved on-time delivery but also enhanced customer satisfaction. The project's success showcases Curtiss-Wright's commitment to leveraging cutting-edge technology to maintain its legacy of operational excellence and customer satisfaction.

CHALLENGES

- **Limited visibility into WIP**, making it difficult to manage and expedite aging or hot production orders
- **Long production lead times** due to a complex product mix with millions of part variations
- **Reliance on institutional knowledge**, intensified by retirement of experienced workers and new employees
- **Low employee morale** and increased frustrations due to non-value-added time searching for valves

SOLUTION

- **Automated WIP Tracking:** RFID labels attached to job travelers and RFID readers deployed site-wide automatically track production orders.
- **Proactive Operations Management:** Real-time alerts and management map dashboard department health and performance for aging, delayed, and expedited orders to proactively identify and eliminate bottlenecks.
- **Data Integration:** API capabilities seamlessly integrated RFID data with Curtiss-Wright's Power BI tools, enhancing data-driven decision-making.

RESULTS

Boosted Operational Efficiency

Real-time visibility and proactive management tools helped identify waste and remove bottlenecks.

85% Reduction in Lead Time

Order processing times dropped from 7 days to 24 hours, enhancing delivery speed and customer satisfaction.

90% Reduction in WIP Inventory

Improved material flow significantly reduced WIP inventory value.

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"I have nothing but compliments for all parties involved. This has been the smoothest integration and implementation I have ever experienced — everything went smoothly."

— Lillie Walsh, Senior Manager of Supply Chain

